



SC
PL

2022 ANNUAL REPORT



2022 at the Library

In 2022, St. Catharines Public Library's (SCPL) style bloomed with the launch of our new brand. We introduced three colourful logos and a fun new aesthetic that express our vision for the future of your library. Our new brand is complemented by two sub-brands for teens and kids that make it easy for customers to identify services and programs that are right for them.

We were thrilled to welcome new additions to the SCPL team including two robots who now call our Central Library home. You may also have spotted Fleur, SCPL's new mobile outreach trailer, in the community last summer, which we use to bring the library to you!

In 2022, you asked for more ways to get your library news, and we listened. Our monthly e-newsletter launched in October and quickly became your new source for all things SCPL.

Last but not least, our Library of Things stole the show with the addition of musical instruments. We're proud to offer you an ever-growing collection of fun and impactful items, and we can't wait to share even more in the year ahead.

597,515
physical items
were borrowed in
2022, a 28%
increase from 2021.

5,889
memberships
were issued,
including 1,286
online memberships.

Message from the Chair and CEO

The Board and staff made significant progress in fulfilling our mission in 2022. We developed, reviewed and approved the Central Library Renovation Conceptual Design, a project to enhance our spaces for all. We requested and successfully secured more resources from the City to improve programs and services. Additionally, we shared Board experiences by developing a legacy document that will ensure continued success and by posting Board meeting documents on our website to promote transparency.

We identified several key priorities for 2023, including launching the Central Library Renovation project, improving services at the Port Dalhousie Branch, and enhancing our relationship with the City and the community.

Despite the impact of the COVID-19 pandemic, we remain committed to providing high-quality resources and services to our community. We thank our customers, staff, volunteers, community partners, and all levels of government for your ongoing support and contributions to the success of the Library.

Janice Coles
Library Board Chair

Ken Su
CEO

Financials

Revenues	
Municipal Contributions	\$5,876,428
Provincial Grants	\$228,616
Miscellaneous Revenue	\$197,155
Total Revenues	\$6,302,199

Expenditures	
Salaries and Benefits	\$4,273,044
Materials	\$816,943
Occupancy Costs	\$531,815
Services and Supplies	\$328,058
Operating Capital	\$444,450
Total Expenditures	\$6,394,310

Our Values

Inclusion

We are committed to creating a space that is welcoming, accessible, and free of judgement.

Change

We recognize that societal changes are occurring and we embrace our own evolution to keep up with the times and develop new ways of better serving the community.

Community

We believe the community is for all people and we are committed to building a healthy and connected St. Catharines.

Teamwork

We work collaboratively with the Board of Directors, staff, and community partners to provide the best possible service to our customers.

Service

We believe every customer deserves to be treated with kindness and we are dedicated to delivering outstanding customer service.

Accountability

We understand the importance of being transparent and taking responsibility for our actions to foster a healthy organization and an engaged community.

Ideas in bloom.

SCPL by the numbers

270,573
in-person
visits

to all branches across
St. Catharines.

62,988
questions
answered
by staff.

17,340
attendees
attended 747
programs.

231,288
digital items
were checked out
in 2022.

32,132
electronic
resources
were accessed.

566,899
catalogue
searches
were conducted
last year!

38,208
social media
engagements
including likes,
comments, & shares.



Learn more about your SCPL

Locations

Central Library

54 Church Street
St. Catharines, ON
L2R 7K2

Dr. Huq Family Library Branch

425 Carlton Street
St. Catharines, ON
L2M 4W8

Merritt Branch

149 Hartzel Road
St. Catharines, ON
L2P 1N6

Port Dalhousie Branch

23 Brock Street
St. Catharines, ON
L2N 5E1

Books to Go Kiosk, Holds to Go Locker

240 St. Paul Street W.
St. Catharines, ON
L2S 4B8

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